

STATE SYSTEM OF TECHNICAL REGULATION OF THE
REPUBLIC OF KAZAKHSTAN



KZ.Q.02.0729
ITSMS

CERTIFICATE OF CONFORMITY

registered in the data register of the state
system of technical regulation

25.12.2023

№ KZ.Q.02.0729.C23.026595

Valid until: 25.12.2026

Date of initial certification: 25.12.2020

CERTIFICATION BODY

BIN 031240003594, "Kazakhstan Quality Center" LLP, The Republic of Kazakhstan, Almaty city, Bostandyk district, Al Farabi Avenue, 7, office 18

THIS CERTIFICATE IS ISSUED

BIN 991140000634, Joint Stock Company «Kazteleport»-subsidiary of Halyk Bank of Kazakhstan, The Republic of Kazakhstan, Almaty city, Almaly district, Abay avenue, 109B

AND CERTIFIES THAT

Information technology service management system

APPLIED TO

telecommunications services; services of Data Processing Centers (DPC) and cloud services; services for installation and maintenance of structured cable networks, video surveillance systems, fire alarm systems, access control systems; maintenance services for containment systems; information security services, including in data centers and perimeter protection from external network threats; services for supporting IC Enterprise software, including "Cloud IC" services; services for technical support and maintenance of information systems (outsourcing services); supply of information and communication equipment and software (sales of goods and services). (61.10.9, 63.11.1, 43.21.9, 43.22.0, 62.09.2, 62.02.2, 62.09.9, 47.99.9)

COMPLIES WITH REQUIREMENTS

ST RK ISO/IEC 20000-1-2016 (ISO/IEC 20000-1:2011(E)) «Information technology. Service management. Part 1: Service management system requirements»

**Head of certification body or a person
authorized by him**

L. Pan

Expert auditor

L. Pan

